**Chapter 8 Vocab**

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| Job enlargement |
| 360-degree performance review |
| Collective bargaining |
| Theory Y |
| Downsizing |
| Outsourcing |
| Flexible work plans |
| Grievance |
| 401(k) plans |
| Human resource management |
| Performance appraisals |
| Employee separation |
| Lockout |
| Arbitration |