Chapter 7 Vocab List

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| corporate culture |
| Management |
| organization |
| Top management |
| Departmentalization |
| Vision |
| delegation |
| matrix structure |
| span of management |
| controlling |
| decentralization |
| chain of command |
| SWOT analysis |
| Contingency planning |
| nonprogrammed decision |
| autocratic leaders |
| Human skills |
| mission statement |
| competitive differentiation |
| Empowerment |